CCI Faculty and Staff -- Work from Home -- Check Telephone Voicemail Off-Campus

To check voicemail from off-campus in the future:

2. Enter your 10-digit Drexel office telephone number.
3. Enter your security code.
4. Press 1 to play messages.
5. After message, press 4 to delete message, or press 7 to go to next message.

More on voicemail if you are off-campus, and how to do other telephone-related tasks.

- [https://drexel.edu/it/help/a-z/phones/voicemail/instructions/](https://drexel.edu/it/help/a-z/phones/voicemail/instructions/)

Don't know your Drexel voicemail security code? Email [ihelp@drexel.edu](mailto:ihelp@drexel.edu).

- We'll get your office phone #, office room #, phone wall plate #, phone wall plate port #, and work with Drexel telephone requests to get your phone security code reset to a temporary number. You'll have to change it upon using it, and leave a new voicemail greeting and your name (but just once unless you forget your phone security code again).
- We can also get your voicemail message cleared, if you have a lot of them.

MORE HELP?

Click link above to collapse this area.

NEED MORE HELP? Contact [ihelp@drexel.edu](mailto:ihelp@drexel.edu) or the CCI Commons HelpDesk at 215-895-2480.

*Additional Assistance is ONLY for Drexel University - College of Computing & Informatics (CCI) instructors, faculty, professional staff, and students.*

Anyone else should contact technical support for their own college, department, university, organization, or business.