Zoom -- HIPAA Private Mode

Set-up Zoom HIPAA Private Mode

1. Visit https://drexel.zoom.us
   a. Not https://zoom.us
2. Click “Sign in HIPAA.”
3. Login on Drexel Connect.
4. Click “Confirm your email address.”
5. Then click “Switch to the new account” in the email. Wait 1-3 minutes for email to reach you.

6. Click “I Acknowledge and Switch.”
   a. Switches you to the HIPAA Private Mode version of Zoom.
   b. Revisit Zoom at https://drexelprivate.zoom.us if you do not see this.

7. You will see “HIPAA Private Mode Video Conferencing” appear in the upper left.
Using Zoom HIPAA Private Mode Video Conferencing

Zoom HIPAA Private Mode is VERY similar to the normal Zoom Pro accounts that all Drexel faculty, instructors, staff, and students have. Here are the differences:

- End-to-end encryption, including encrypted chats
  - A green lock with an E on it appears in upper left of Zoom meeting, indicating end-to-end encryption.
- Removes device & user information in logs and reports.
- Only records to the host's computer, not the cloud.
- No live streaming to YouTube, Facebook, & Workplace on Facebook.
  - You can live meetings with multiple people, but not to the general public.
- Uses https://drexelprivate.zoom.us or drexelprivate.zoom.us
  - Rather than https://drexel.zoom.us or drexel.zoom.us
  - This is how Zoom session links start.
  - Also, SSO or Single-sign-on windows will ask you to fill in [ BLANK ].zoom.us
- Enter drexelprivate in front of .zoom.us for HIPAA Private Zoom meetings

Want to Use Non-HIPAA Zoom?

Visit https://drexel.zoom.us.
But click "Sign In Standard."
And not "Sign in HIPAA."

MORE HELP?
Table of Contents for Sharing Links to Specific Sections Above

- Set-up Zoom HIPAA Private Mode
- Using Zoom HIPAA Private Mode Video Conferencing
- Want to Use Non-HIPAA Zoom?
- MORE HELP?
  - *Additional Assistance is ONLY for Drexel University - College of Computing & Informatics (CCI) instructors, faculty, professional staff, and students.*

Click link above to collapse this area.

NEED MORE HELP? Contact ihelp@drexel.edu or the CCI Commons HelpDesk at 215-895-2480.

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Anyone else should contact technical support for their own college, department, university, organization, or business.