Zoom -- Login Issues or Redirecting to zoom.us from drexel.zoom.us

Instructions

If you are a Drexel student, instructor, staff member, or faculty member,
And if you have login issues,
Or if you are redirected to zoom.us from drexel.zoom.us,
do the following:

1. Visit https://zoom.us & click "My Account," then person icon in upper right, then "SIGN OUT."

2. ALWAYS log out from https://zoom.us if you are redirected there again.
   a. After doing so, you NEVER want to see the screenshot below.
b. Nor do you want to see the following screenshot. But if you do, click "Sign in with SSO" or the "SSO option.

3. Now go to https://drexel.zoom.us
   a. NEVER again to https://zoom.us.
   b. You WANT to see the screenshot below.
4. If available, always click "SSO" or "Sign in with SSO" to sign in.

5. And then type in "drexel" in front of "zoom.us"
6. Sign in through Drexel Connect **ALWAYS**.

Now Do This -- Only do this once per computer

- Zoom -- Click your own Zoom Link and Enter as Host or Drexel Account
Once you do the above, if you click a Zoom meeting link that you created/scheduled, you will enter as a Host.

And for other Zoom meetings links, you will enter with your Drexel Account.

MORE HELP?

Click link above to collapse this area.

NEED MORE HELP? Contact ihelp@drexel.edu or the CCI Commons HelpDesk at 215-895-2480.

*Additional Assistance is ONLY for Drexel University - College of Computing & Informatics (CCI) instructors, faculty, professional staff, and students.*

Anyone else should contact technical support for their own college, department, university, organization, or business.

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