Captions

Zoom Automatically Captions Recorded Videos

If using Zoom, Zoom automatically generates captions for recorded videos, but it uses AI to auto-generate transcripts, and the accuracy is not good enough for students who need special accommodations.

Captions for a Single Video in Kaltura Drexel Streams

Upload finished videos to Kaltura Drexel Streams first.

- Kaltura Drexel Streams -- Adding Media to Bb Learn

Once you have a video uploaded.

1. Login to Kaltura Drexel Streams at https://drexel.edu/it/streams
2. Click "My Media," and click the link to your video.
3. Scroll down to "ACTIONS" and click "+Captions & Enrich."
4. Scroll down under "Order Captions," and click "Submit."
   a. There is rarely any need to change settings.

This method use AI to auto-generate transcripts, but the accuracy is not good enough for students who need special accommodations.

Captions for Multiple Videos

Upload finished videos to Kaltura Drexel Streams first.

- Kaltura Drexel Streams -- Adding Media to Bb Learn

Once you have a video uploaded.

1. Login to Kaltura Drexel Streams at https://drexel.edu/it/streams
2. Click "My Media."
3. Check the box in front of multiple videos you want captions.
4. Scroll down to "ACTIONS" and click "+Captions & Enrich."
5. Click "Submit."
   a. There is rarely any need to change settings.

This method use AI to auto-generate transcripts, but the accuracy is not good enough for students who need special accommodations.

Additional Assistance for Recording or Streaming

Click link above to collapse this area.

Contact Mike Galloway (mjg88@drexel.edu), CCI Technology Services Manager, for additional assistance.

*Additional Assistance is ONLY for Drexel University - College of Computing & Informatics (CCI) instructors, faculty, professional staff, and students.*

Anyone else should contact technical support for their own college, department, university, organization, or business.