Blackboard Collaborate Ultra -- Connecting to Microphone and Video Camera by USB or in the CCI Classroom

Aside from UC 153, there should be no reason to connect a USB webcam or microphone, unless the troubleshooting steps below for connecting to the CCI Classroom microphone or video camera.

Make sure your laptop’s image appears on the front projector or front monitor.

Make sure you have connected the correct USB cord on the podium to your laptop.

- Do **NOT** use any USB cord connected to the VGA adapter/dongle or any other adapter/dongle you connect to the HDMI cord on the podium computer.
- If one USB cord does not work and you have the option for another, try the other.

Make sure the CCI classroom microphone is not muted.

- See NEEDS UPDATE - echo360 -- Muting the Microphone during a Recording or Broadcast

Once the USB cord is connected, run through the "**Set up your camera and microphone.**"

1. Click purple arrow in the lower right.

2. Click gear icon in lower right.

3. Click to expand "Audio and Video Settings."

4. Click "Set up your camera and microphone."
   a. Follow the on-screen instructions, **BUT**...
   b. For audio/microphone, select the "AV Bridge" or "Blackmagic" option.
      i. Not available in UC 153. A USB microphone has to be used there.
   c. For video/camera, select the "AV Bridge" or "Blackmagic" option.
      i. Not available in UC 153. A USB microphone has to be used there.
   d. Once set-up is finished, click the microphone and camera icons, or do so again.
      i. Set-up turns the microphone and camera off

**If classroom camera is not pointed where you want**, see the following webpage.

- OLD RUSH UC SC326 - Returning a vaddio CCI Classroom Video Camera to its Initial Angle
- Then return here, if more help is needed.

**If problems continue**, see the following webpage.

- OLD RUSH UC SC326 - Cameras in CCI classrooms not responding to remote
- Then return here, if more help is needed.

The above steps can help with many issues, like if the AV Bridge for the microphone is detected by the laptop, but **not the AV Bridge for the video camera.**
If problems still continue, ask an SA to grab the nice Yeti USB microphone and/or a USB tripod webcam, connect those to your laptop, or the podium computer if need be, and use those with Bb Collaborate Ultra instead.

- And run through the above steps to "Set up your camera and microphone."
- See the link above you can click to expand for these instructions.